Melora Lee

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Education

Gustavus Adolphus College

Degree: BA, Accounting, and Russian

Relevant Coursework: (Financial Accounting [A], Russian I, Russian II, FTS: Vital Speeches, Discrete Mathematics)

Graduated high school two years early.

Experience

Gustavus Tech Services

Consulting Assistant

- Performing troubleshooting using a top-down approach and asking pertinent questions
- Prepare employee technology including backup and restore of employee data and delivery and setup of hardware
- Monitor ticket management database and respond to assigned tickets
- Maintain Inventory Management Database
- Other duties as outlined in Technology Helpline role

Technology Helpline #1 & 2

- Providing technical assistance and support to Gustavus students, staff, and faculty.
- Responding to queries and questions in person, over the phone, or via the ticket management database.
- Resolving and troubleshooting issues regarding hardware, software, the campus network, accounts, and email.

Paid Training

• After passing the written application and phone interview, I participated in paid training at GTS throughout Jan. averaging 3-5 hours per week.

Online Certifications

PwC US Tax Job Simulation on Forage

Credential ID: n9sFvsEBH9dL6RMzC

- Completed a job simulation focused on preparing a client tax return for PwC's Tax team
- Calculated book-to-tax differences (BTDs) and taxable income
- Wrote a summary and analysis of findings for the client
- Wrote about how PwC's automation tools bring value to clients

Issued: Introduction to Data Analysis using Excel, Coursera Project Network Accenture - Data Analytics and Visualization Job Simulation, Forage Boston Consulting Group - Strategy Consulting Job Simulation, Forage

Pursuing: Legacy Python, freeCodeCamp

Skills and Interests

Strengths: Fast, Independent Learner with Problem-Solving and Diplomatic Skills, Motivated to Succeed **Future Courses of Interest:** Intermediate Accounting I & II, Federal Taxation (Individual & Corporate), Business Analytics, Accounting Information Systems, Business Law, Global Business Environment, Entrepreneurship, etc. **Career Interests:** Public Accounting, International Tax, Global Mobility, Auditing, Tax Technology

Networking: Connected to a retired Former PwC Board Member and Central Market Managing Partner, a U.S. Ambassador, a Retired Vice Chairman of U.S. Bancorp, an International Tax Services Partner at PwC, and several Senior International Tax Consultants at Deloitte through word of mouth and afforded opportunities. **Citizenship:** U.S. and South Korea

March 2024

February 2024

Saint Peter, MN

expected graduation year 2027

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Summer 2024

Spring 2024